The Financial Services Center (FSC), located in Austin, TX, is a franchise fund (fee-for-service) organization in the Department of Veterans Affairs (VA). We offer a variety of financial and accounting services to both VA and Other Government Agencies. Our unique ability to recognize customer needs and deliver cost-effective solutions has made us an award-winning financial services provider. We remain focused on providing the highest quality of financial and accounting services to our customers.
Financial Services Center (FSC)
VIS Web Invoice Tool

The Financial Services Center (FSC) constantly strives to improve customer service for our commercial vendor community. As such, we are proud to introduce an enhancement to our Vendor Inquiry System (VIS) Web Application - the VIS Web Invoice Tool. The VIS Web Invoice Tool is an easy to complete Web form that replaces conventional hardcopy invoices submitted to our office for payment. Now, our commercial vendors have a free, user-friendly option to submit invoices electronically; in turn, eliminating the need to mail or fax invoices to FSC. The only requirement is to be a registered VIS user - which of course is free.

Advantages to registering in VIS:
- Enhance customer service by researching the status of recently submitted invoices, and determine when payment will be issued by using Payment Inquiry
- Utilize the Reports menu to obtain information such as Vendor History, TOP Offset Reports, Purchase Order Reports and the capability to export the reports to Excel
- Create invoices. Our invoice submission tutorial provides detailed steps to lead you through the process.

Why should my company use the VIS Web Invoice Tool?

Benefits of using this self service Web site include:
- Eliminate postage and transaction fees
- Improve data integrity and accuracy
- Information from the accounting system is updated to the web on a nightly basis
- Web site is operational 24 hours a day / 365 days a year
- Receive e-mail notification when:
  ⇒ Your invoice is processing
  ⇒ Your invoice has scheduled to pay
  ⇒ Your invoice has paid

Register Today!

Go to https://www.vis.fsc.va.gov to register for your account. Select the “Click Here to Create a New Account” link and get started today. An online tutorial is available from the VIS web site. In order to assist you, we’ve compiled a complete training session for first time users and those wanting a refresher.

Fee-Basis & ChampVA

The VIS Web Invoice Tool is not designed to accept claims; however, Fee-Basis and ChampVA vendors can use VIS to research payment history.

If your company submits HCFA 1500 or UB 92 forms to VA for payment and would like more information on how to submit electronic claims, please go to http://www.va.gov/hac/aboutus/news.asp#electronic_claims

Department of Veterans Affairs

VA Financial Services Center
1615 Woodward
Austin, TX
78772-7830

Phone: 1-877-353-9791
E-mail: FSCeCommerce@va.gov
Web: www.fsc.va.gov